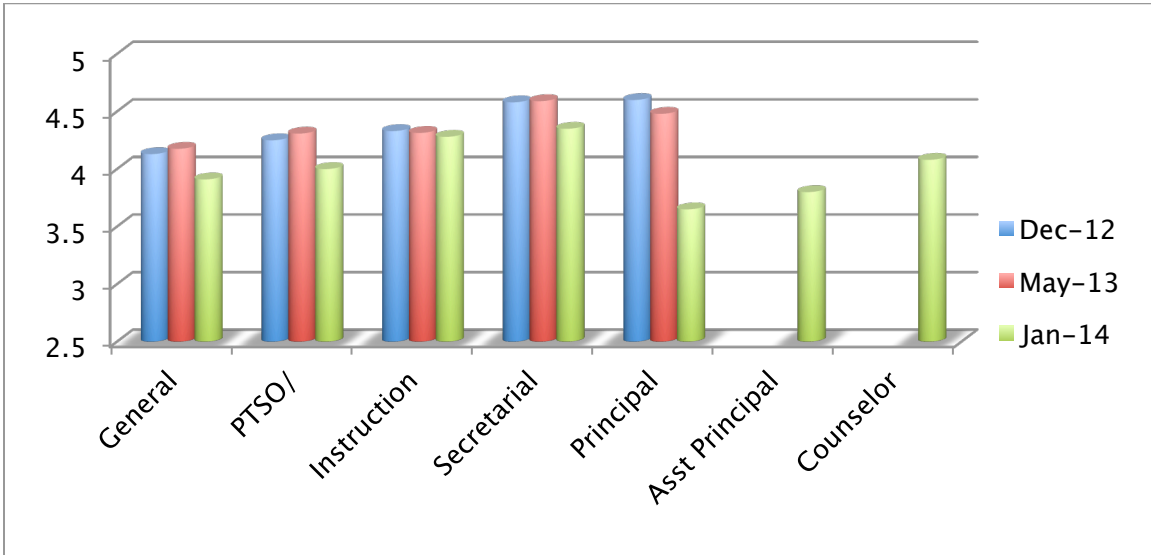


HMCS Parent Satisfaction Surveys 2012-2014 Comparison

STATISTICS

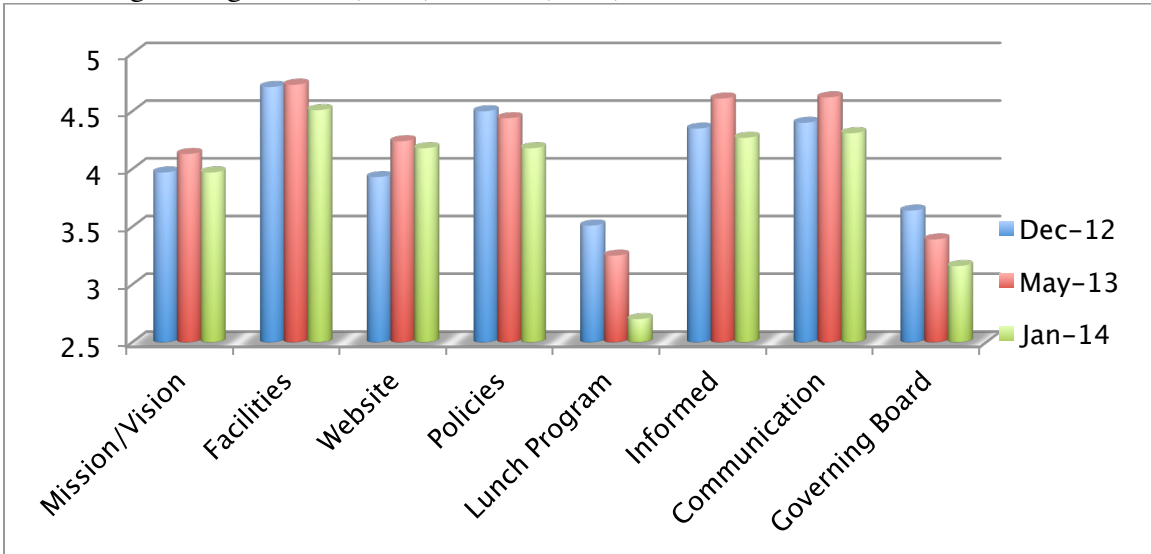
Surveys were completed using a Likert Rating Scale of 1 (Never) to 5 (Always).

	December 2012	May 2013	January 2014
Response Rate:	50%	30%	47%
Overall Average:	4.38	4.37	4.01



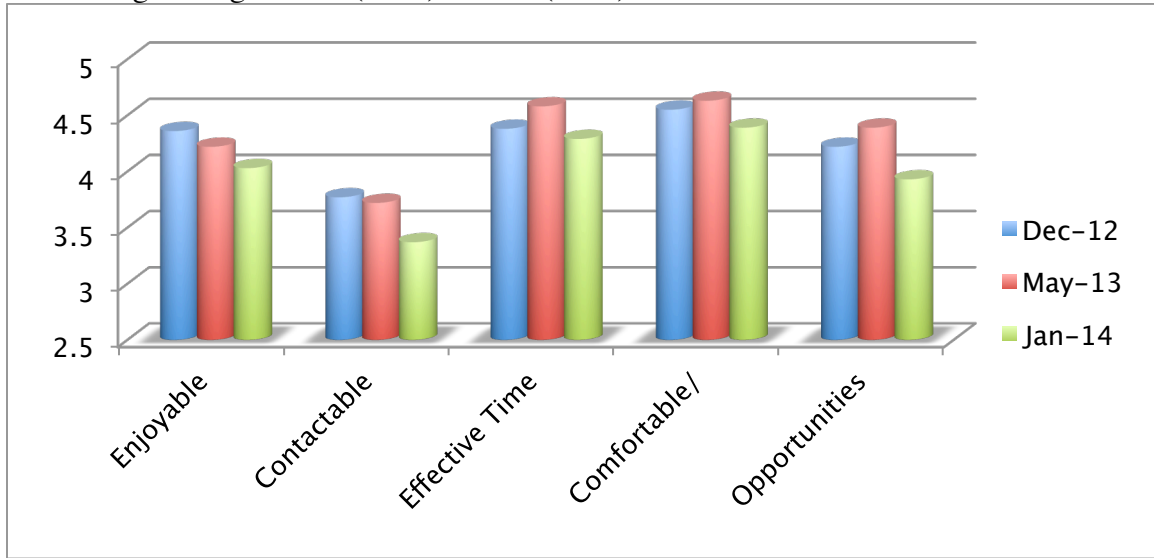
GENERAL QUESTIONS

○ Average rating of 4.13 (2012) to 3.91 (2014)



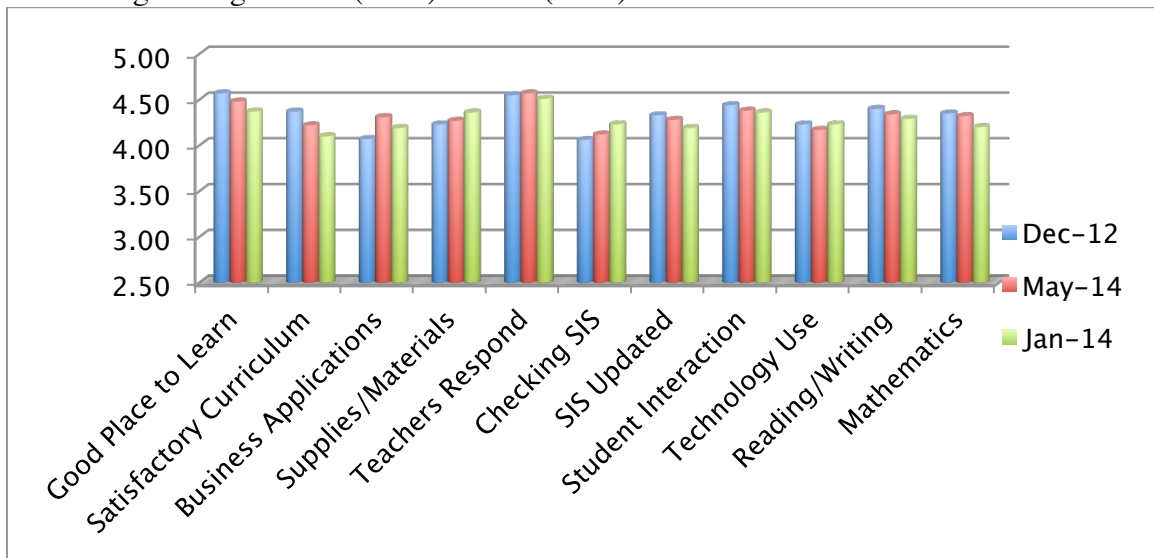
PTSO & VOLUNTEERISM

- Average rating of 4.25 (2012) to 4.00 (2014)



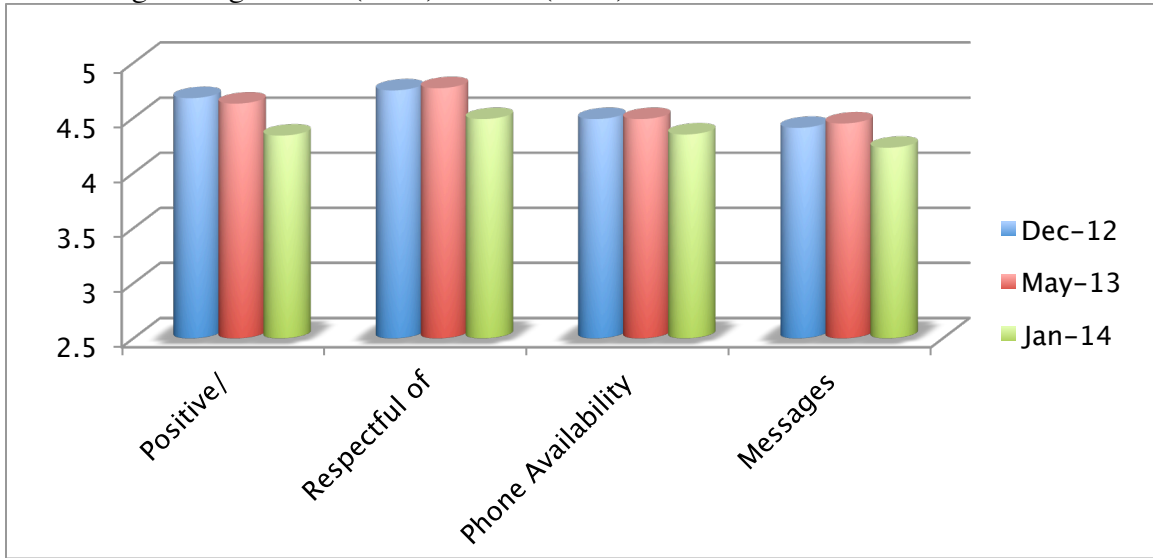
INSTRUCTION

- Average rating of 4.33 (2012) to 4.28 (2014)



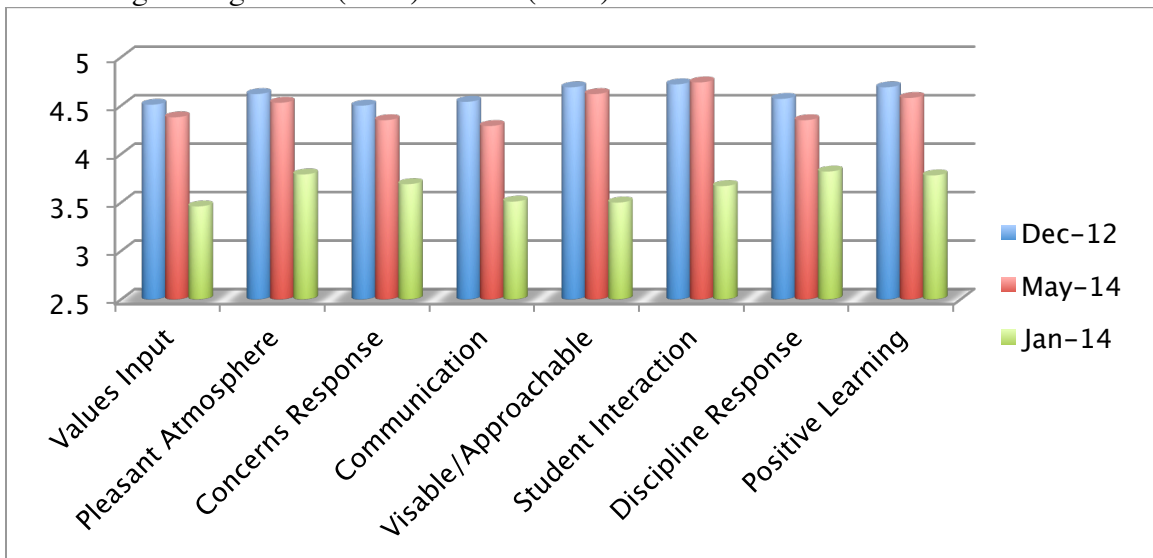
SECRETARIAL STAFF

- Average rating of 4.58 (2012) to 4.35 (2014)



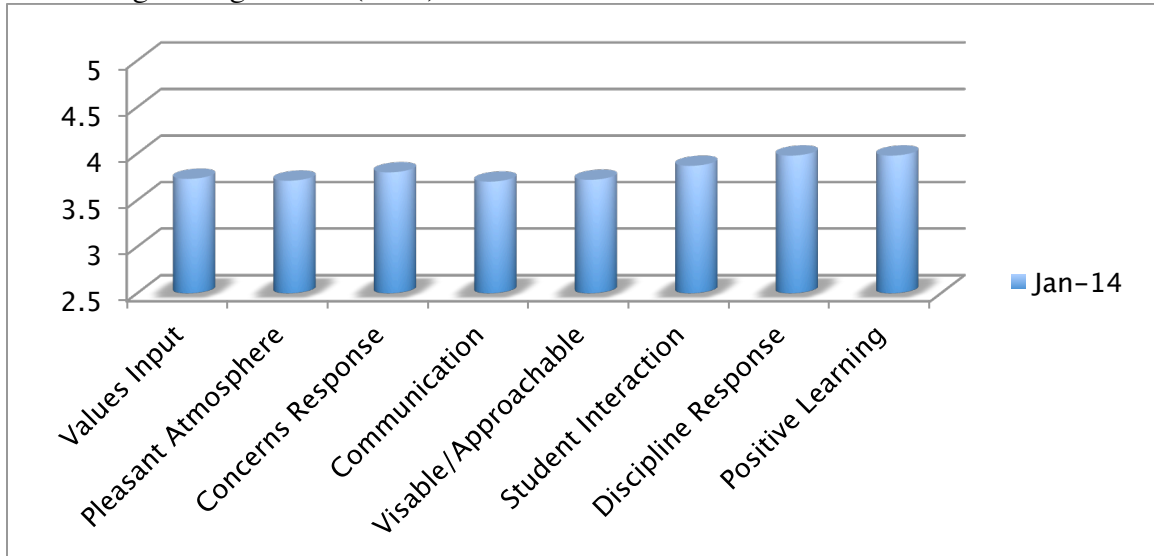
PRINCIPAL

- Average rating of 4.6 (2012) to 3.65 (2014)



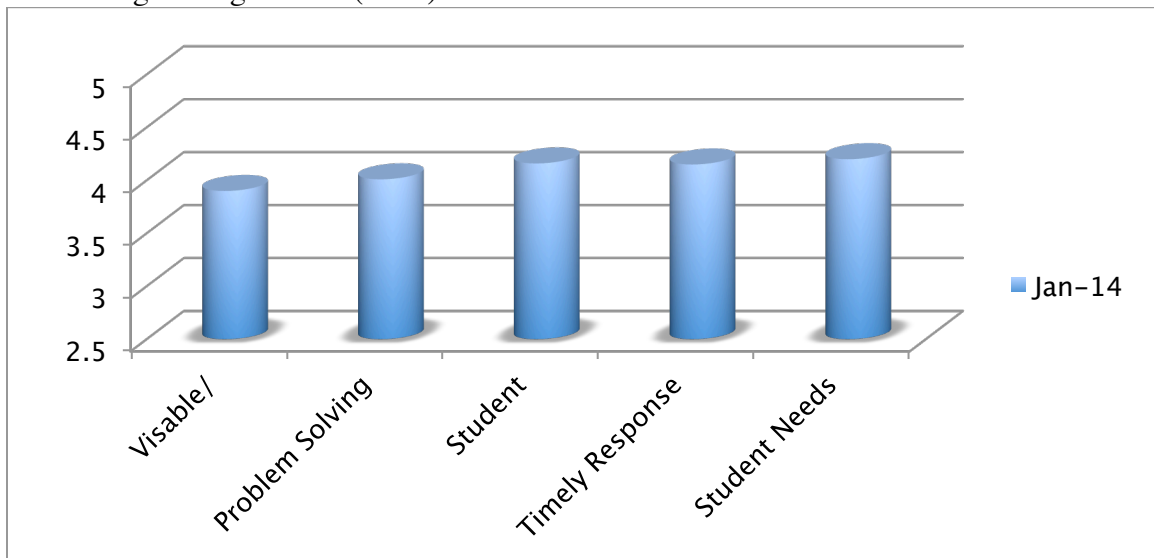
VICE PRINCIPAL

- Average rating of 3.80 (2014)



COUNSELOR

- Average rating of 4.08 (2014)



SIMILAR FAVORITE COMMENTS:

- Teachers/Faculty
- Small Class Sizes & Facilities
- Business integration and curriculum

SIMILAR LEAST FAVORITE COMMENTS:

- Drop Off/Pick Up Program
- Lunch Program
- Dress Code & Enforcement